

# H & R Pest Control

752 Burks Hill Road  
Bedford, Virginia 24523  
(540) 309-1110

N°

## PEST MANAGEMENT SERVICE ORDER / INVOICE

Customer Name \_\_\_\_\_ Account # \_\_\_\_\_ Route # \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_ AM  
PM

Street Address of Treated Premises \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Bill To Address (if different than service address) \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Primary Phone \_\_\_\_\_ Alternate Phone \_\_\_\_\_ Fax \_\_\_\_\_

Type of Structure \_\_\_\_\_  Consumer Contract  Commercial Contract

H & R Pest Control will provide Pest Management Services under the terms and conditions listed below.

### STANDARD PESTS

- Spiders
- House Crickets
- Earwigs
- Silverfish
- Millipedes
- Centipedes
- Pillbugs
- Household Ants
- German Roaches
- Water Bugs
- American Roaches
- Brown Banded Roaches
- Smokey Brown Roaches
- Mice
- Rats

### SPECIAL PESTS

- (check all that apply)
- Lady Bugs
  - Indoor Ticks
  - Indoor Mites
  - Brown Recluse Spiders
  - Black Widow Spiders
  - Other \_\_\_\_\_
  - Fleas
  - Stinging insects
  - Carpet Beetles
  - Wasps
  - Cloths Moths
  - Carpenter Ants

### TERMITES

Service Agenda: (1) Install the Baiting System around the perimeter of the Structure. (2) Treat infestation with Termidor. (3) Monitor the System quarterly for one year. (4) Add and remove bait as deemed appropriate.

### TERMITE GUARANTEE

It is understood that the guarantee will cover the building on the attached Graph and Specifications, and will be subject to all "General Terms and Conditions" appearing on the back of this agreement. The guarantee will be effective for a period of 90 days when the initial service fee is paid, and as long as the quarterly fee is paid within 30 days of service.

### TYPE OF GUARANTEE

Limited Lifetime Renewable Termite Retreat Guarantee.

H & R Pest Control agrees to return and retreat areas affected by Special Pests, but cannot guarantee against reinvasion of Special Pests from neighboring areas or properties and cannot be responsible for stings, bites, or illness resulting from these pests.

- SERVICES WILL BE EXTERIOR UNLESS INTERIOR IS REQUESTED BEFORE THE DAY IT IS TO BE RENDERED.
- INTERIOR TREATMENT WILL BE PERFORMED EVERY SERVICE.
- THERE WILL BE A CHARGE FOR SERVICES BETWEEN REGULARLY SCHEDULED SERVICES OF \$\_\_\_\_\_.

**SERVICE CHARGES:** The Customer agrees to pay H & R Pest Control the following charges for services to be rendered:

Initial Pest Management Service Charge..... \$ \_\_\_\_\_

Initial Special Pest Service Charge..... \$ \_\_\_\_\_

Equipment Charge..... \$ \_\_\_\_\_

Total Initial Charges..... \$ \_\_\_\_\_

AMOUNT REMITTED WITH THIS AGREEMENT... \$ \_\_\_\_\_

Cash  Check # \_\_\_\_\_  Credit Card

Type of Card  Visa  MasterCard  AmEx  Other \_\_\_\_\_

Card # \_\_\_\_\_

Exp. Date \_\_\_\_\_ 3 digit \_\_\_\_\_ Auth \_\_\_\_\_

### TOTAL TREATMENTS

Monthly (11)  Bi-Monthly (5)

Quarterly(3)  One Service(1)

X \$ \_\_\_\_\_ per treatment = \_\_\_\_\_ \$

TOTAL COST OF THIS AGREEMENT..... \$ \_\_\_\_\_

### METHOD OF PAYMENT

- Annual Pre-Payment (apply 5% discount)
- Remit to Service Technician
- Bill

Our technician will leave CUSTOMER COPY of the Invoice at time of each service, unless a mailed invoice is specifically requested by customer. There will be a service charge of 1 1/2% per month for Invoices not paid within thirty (30) days of service. This is an 18% APR.

### Accepted for H & R Pest Control by

\_\_\_\_\_

Rep's Certification No. \_\_\_\_\_

At the end of this agreement service will continue until written cancellation notice is given by either party to the other.  
I have read this agreement, front and back and agree to its terms and conditions.

### Accepted by

\_\_\_\_\_ Title:  Owner  Lessee  Agent  Other \_\_\_\_\_ Date \_\_\_\_\_

WHITE - OFFICE COPY

CANARY YELLOW - CUSTOMER COPY

PINK - SERVICE COPY

## GENERAL TERMS AND CONDITIONS

- NOTICE OF CLAIMS.** Any claim, under the terms of this agreement, must be made immediately in writing to the corporate offices of H & R Pest Control.
- DISCLAIMER.** H & R Pest Control's liability under this agreement will be terminated if H & R Pest Control is prevented from fulfilling its responsibilities under the terms of this agreement by reason of delays in transportation, shortages of fuel and/or materials, strikes, acts of terrorism, embargoes, fire, floods, quarantine restrictions, or any other act of God or circumstances or cause beyond the control of H & R Pest Control.  
H & R PEST CONTROL DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. THE GUARANTEE STATED IN THIS AGREEMENT ARE GIVEN IN LIEU OF ANY OTHER GUARANTEE OR WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- STRUCTURAL CONDITIONS.** If my building has any moisture or structural conditions, which will support Subterranean Termites after H & R Pest Control's initial treatment under this agreement, I agree not to hold H & R Pest Control responsible for any damage repairs.
- CHANGE IN LAW.** H & R Pest Control performs its services in accordance with the requirements of federal, state and local law. In the event of a change in existing law as it pertains to the services promised herein, H & R Pest Control reserves the right to revise the service charge or terminate this agreement.
- NON-PAYMENT, DEFAULT.** In case of non-payment or default by the purchaser, H & R Pest Control has the right to terminate this agreement. Reasonable attorney's fees and costs of collection shall be paid by the purchaser. Whether suit is filed or not. In addition, interest at the highest legal rate will be assessed for the period of delinquency.
- ENTIRE AGREEMENT.** This agreement and the attached Graph and Specifications constitutes the entire agreement between the parties and no other representations or statements will be binding upon the parties.
- ARBITRATION.** The Purchaser and H & R Pest Control agree that any controversy or dispute between them arising out of or relating to the interpretation, performance or breach of any provision of this agreement, shall be settled exclusively by arbitration. Such arbitration shall be conducted in accordance with the Commercial Arbitration Rules then in force by the American Arbitration Association. The arbitration award shall be final and binding on both parties. Judgement upon such arbitration award may be entered in any court having jurisdiction.
- SEVERABILITY.** If any part of this agreement is held to be invalid or unenforceable for any reason, the remaining terms and conditions of this agreement shall remain in full force and affect.
- EXISTING DAMAGE.** I agree that H & R Pest Control is not responsible for the repair of visible or hidden damage that existed in any part of the structure at the inception of this Agreement.
- CHEMICAL TREATMENT:** All termiticides are registered for safe use by the Environmental Protection Agency, when used according to label directions. It is H & R Pest Control's policy to apply termiticide only as directed on the label authorized by the appropriate governmental agency. Some termiticides applied in termite control services, including chemicals used by H & R Pest Control have been found hazardous to laboratory animals in certain controlled experiments. H & R Pest Control will provide labels and M.S.D.S sheets upon request.
- MOLD:** H & R Pest Control is not an authority on toxic mold and makes no claims to knowledge of mold, mildew or fungi.